Improve the Online Experience for Our Veterans

VIRTUAL STUDENT FOREIGN SERVICE

VSFS

Project Title	Improve the Online Experience for Our Veterans
Project Summary	Our Veterans military service records are stored at the National Archives. Help make our Veterans section easier to use and find information for our service members seeking information and requesting service records.
Country	United States
Agency	National Archives and Records Administration
DoS Office	N/A
Post	N/A
Section	N/A
Number of Interns	1

Project Description

We are seeking to improve the user experience for our veterans. Using user-centered design practices you will:

- research and review surveys and customer data
- analyze metrics and analytics
- perform A/B testing
- compile and summarize results
- make recommendations

Desired Skills Interests

Additional Information

View https://www.archives.gov/veterans

Language Requirements

None